

Student Satisfaction Feedback Report 2022-23

Model Institute of Engineering
& Technology (**Autonomous**)

NAAC "A" Grade Accredited



MODEL INSTITUTE OF ENGINEERING & TECHNOLOGY (Autonomous)

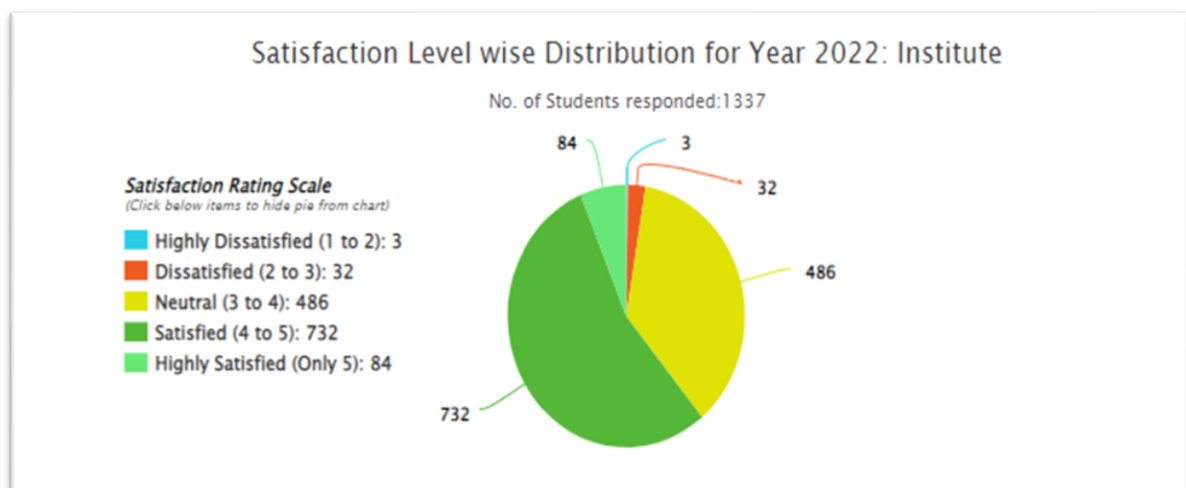
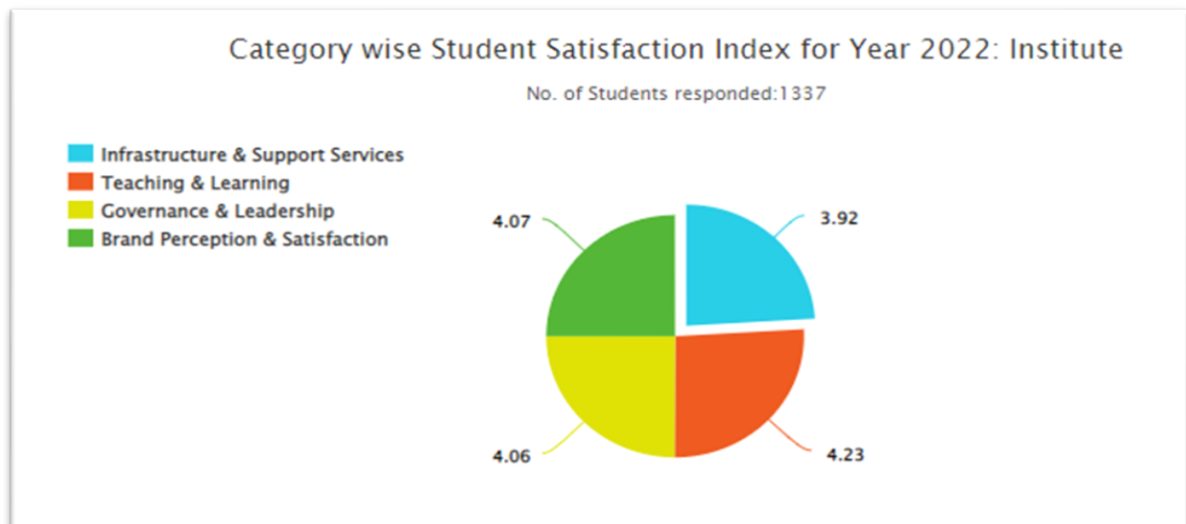
Permanently Affiliated to the University of Jammu
Accredited by the NAAC with 'A' Grade

STUDENT FEEDBACK ANALYSIS & ACTION TAKEN REPORT (2022-23)

INTERNAL QUALITY ASSURANCE CELL

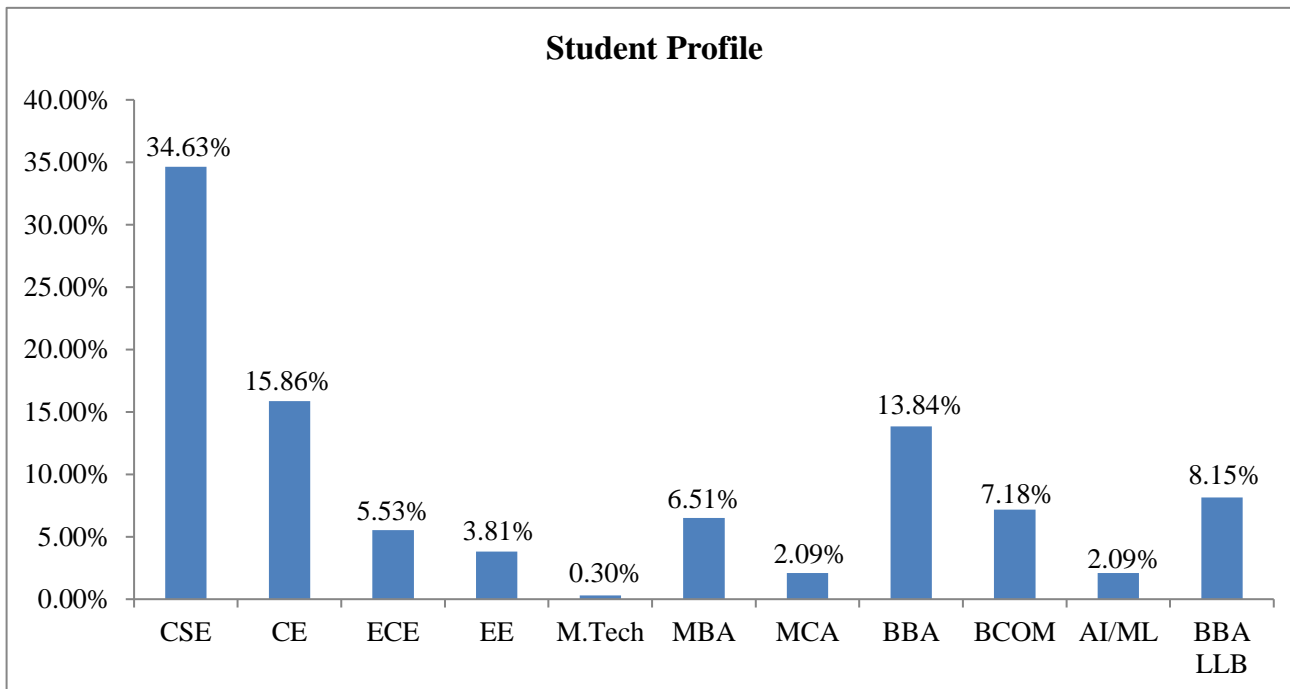
INTRODUCTION: The Internal Quality Assurance Cell (IQAC) is a vital part of the institution's quality assurance system and has continuously been working towards ensuring quality enhancement and sustenance. Collection and analysis of feedback from all the faculty on quality-related institutional processes helps to ensure the creation and enhancement of quality culture. It also provides valuable insights and guides us to improve the educational experience for our current and future students.

DATA COLLECTION AND ANALYSIS: An effort was made to receive feedback from all the students of the college. For this purpose, a feedback form was created and shared with them through Performance Insight-360 (PI-360), Quality Analytics Framework. A total of 1337 responses on institution were received from the students. In order to arrive at comprehensive results, useful statistical tool like percentage has been used. For the effective presentation of the data tables and graphs have been used.



A. Student Profile:

Departments	Responses	
Computer Science & Engineering	34.63%	463
Civil Engineering	15.86%	212
Electronics & Communication Engineering	5.53%	74
Electrical Engineering	3.81%	51
M.Tech CSE	0.30%	4
Master of Business Administration (MBA)	6.51%	87
Master of Computer Application (MCA)	2.09%	28
BBA Hons	13.84%	185
BCOM Hons	7.18%	96
CSE - AI/ML	2.09%	28
BBA LLB Hons	8.15%	109
	Total Responses	1337

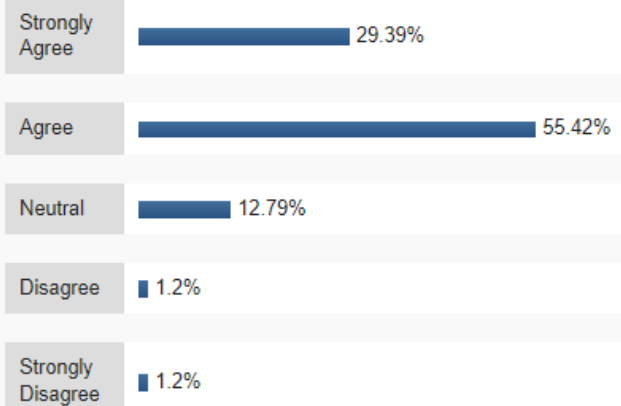


B. Student Satisfaction Feedback Analysis

1. The overall discipline in the college/class is good

Answer Choices	Responses	
Strongly Agree	29.39%	395
Agree	55.42%	738
Neutral	12.79%	171
Disagree	1.20%	16
Strongly Disagree	1.27%	17
	Answered	1337

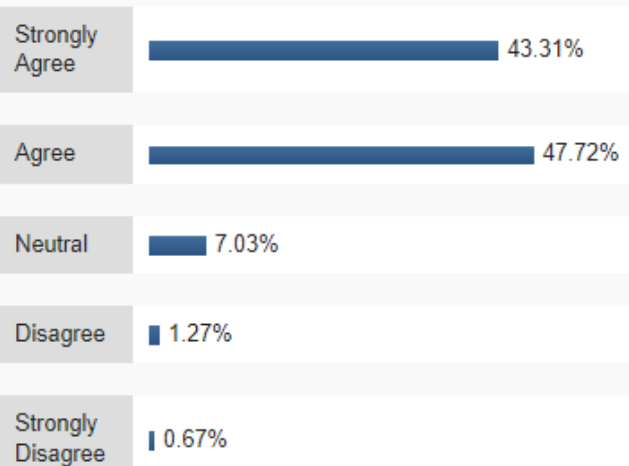
The overall discipline in the college/class is good



2. Teachers are punctual in conducting classes

Answer Choices	Responses	
Strongly Agree	43.31%	581
Agree	47.72%	637
Neutral	7.03%	96
Disagree	1.27%	15
Strongly Disagree	0.67%	8
	Answered	1337

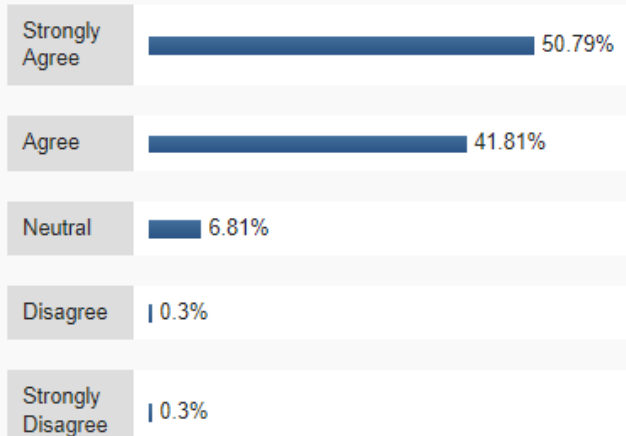
Teachers are punctual in conducting classes



3. I attend a majority of the classes

Answer Choices	Responses	
Strongly Agree	50.79%	681
Agree	41.81%	558
Neutral	6.81%	90
Disagree	0.30%	4
Strongly Disagree	0.30%	4
	Answered	1337

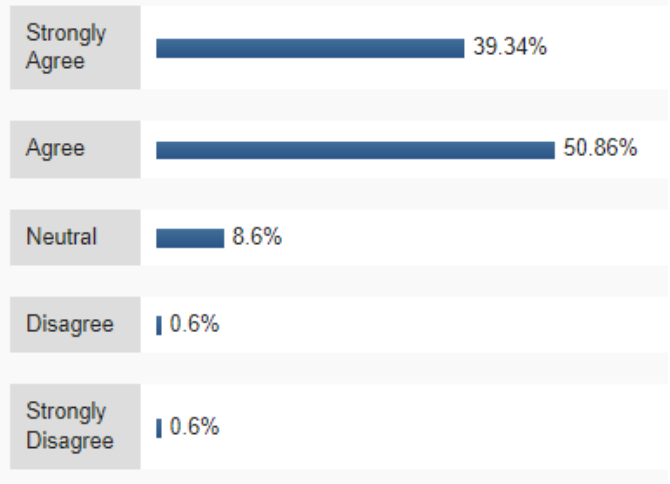
I attend a majority of the classes



4. Teachers come prepared to the class

Answer Choices	Responses	
Strongly Agree	39.42%	527
Agree	50.79%	679
Neutral	8.68%	116
Disagree	0.60%	8
Strongly Disagree	0.52%	7
	Answered	1337

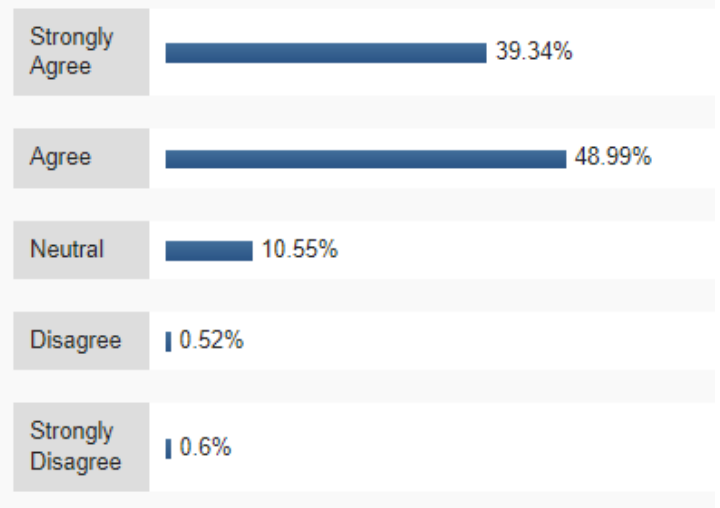
Teachers come prepared to the class



5. Teachers interact with the students and answer their questions

Answer Choices	Responses	
Strongly Agree	39.34%	524
Agree	48.99%	655
Neutral	10.55%	145
Disagree	0.52%	7
Strongly Disagree	0.6%	6
	Answered	1337

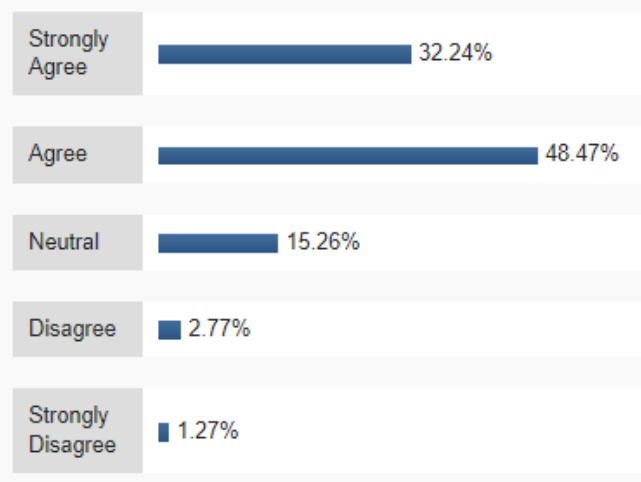
Teachers interact with the students and answer their questions



6. The method of teaching of the teachers is effective

Answer Choices	Responses	
Strongly Agree	32.31%	432
Agree	48.39%	647
Neutral	15.33%	205
Disagree	2.69%	36
Strongly Disagree	1.27%	17
	Answered	1337

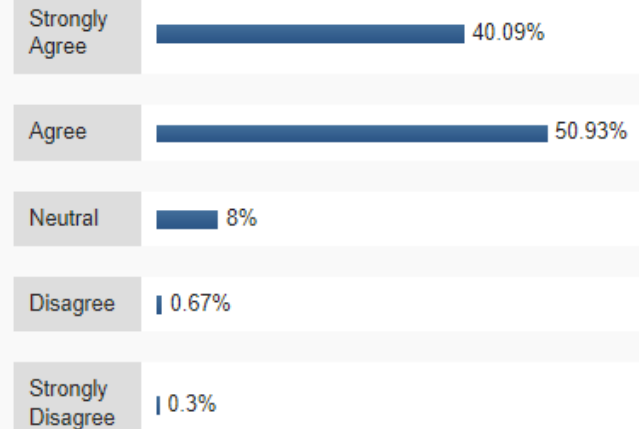
The method of teaching of the teachers is effective



7. Internal assessment tests are taken under proper supervision

Answer Choices	Responses	
Strongly Agree	40.09%	536
Agree	50.86%	680
Neutral	8.08%	108
Disagree	0.67%	9
Strongly Disagree	0.30%	4
	Answered	1337

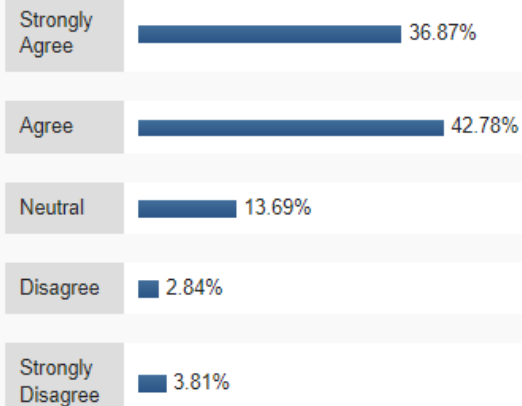
Internal assessment tests are taken under proper supervision



8. The Head of the Department is professional and supportive

Answer Choices	Responses	
Strongly Agree	36.87%	493
Agree	42.78%	575
Neutral	13.69%	179
Disagree	2.84%	39
Strongly Disagree	3.81%	51
	Answered	1337

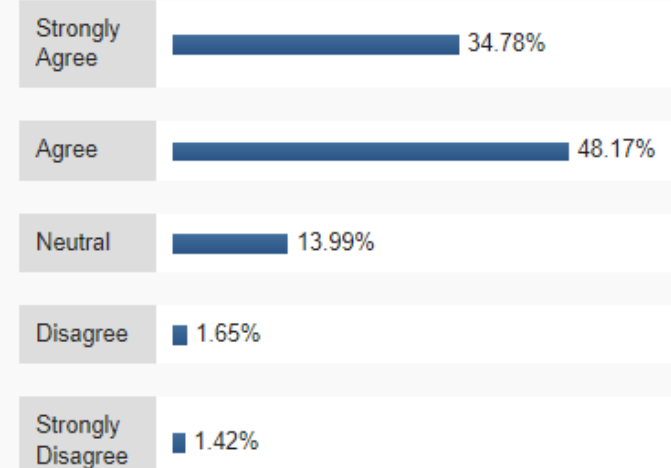
The Head of the Department is professional and supportive



9. The faculty members treat us with respect and dignity

Answer Choices	Responses	
Strongly Agree	34.78%	466
Agree	48.17%	645
Neutral	13.99%	183
Disagree	1.65%	24
Strongly Disagree	1.42%	19
	Answered	1337

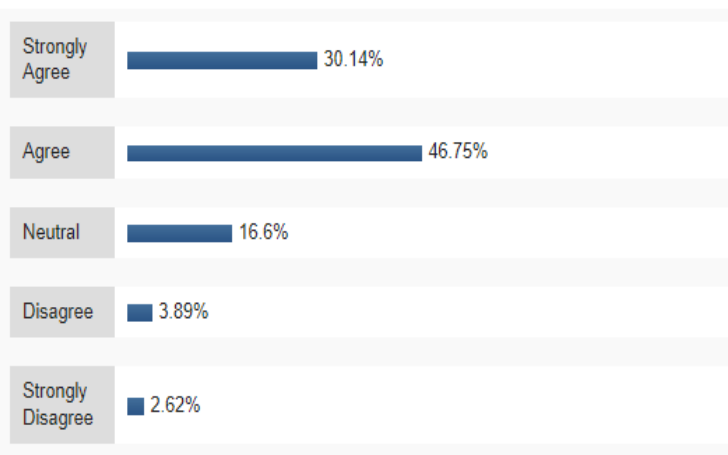
The faculty members treat us with respect and dignity



10. I feel comfortable in approaching the college authorities to solve my issues/problems

Answer Choices	Responses	
Strongly Agree	30.14%	407
Agree	46.75%	624
Neutral	16.6%	219
Disagree	3.89%	51
Strongly Disagree	2.62%	36
	Answered	1337

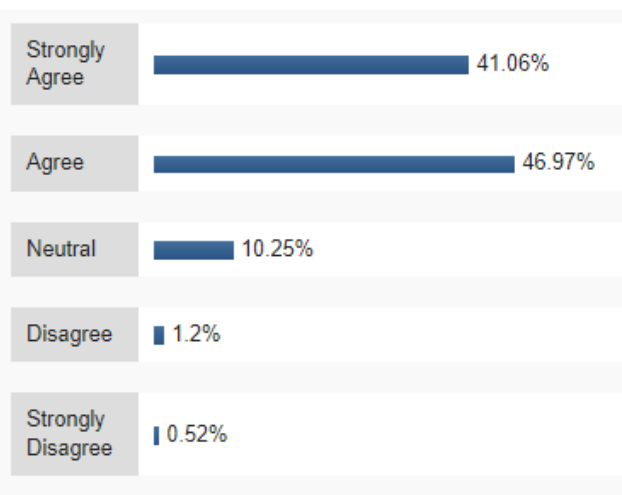
I feel comfortable in approaching the college authorities to solve my issues/problems



11. I attend the lab work regularly

Answer Choices	Responses	
Strongly Agree	41.06%	550
Agree	46.97%	625
Neutral	10.25%	139
Disagree	1.20%	16
Strongly Disagree	0.52%	7
	Answered	1337

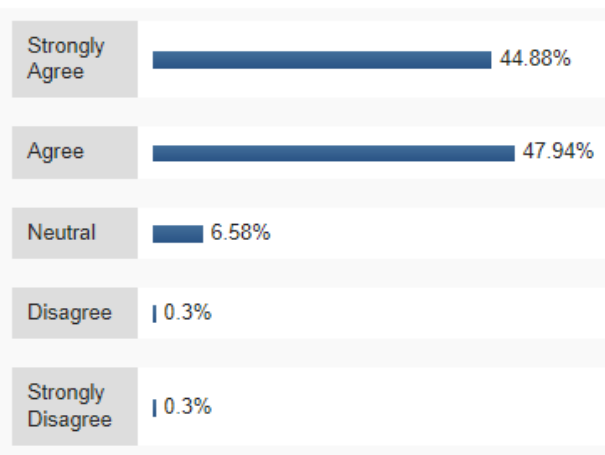
I attend the lab work regularly



12. I take my internal assessment tests seriously

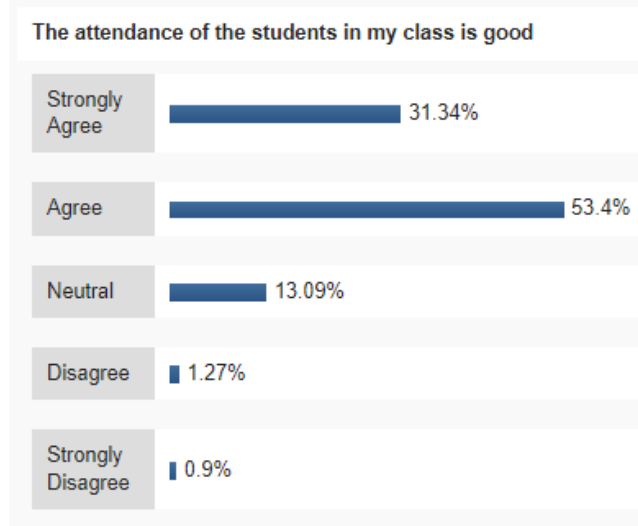
Answer Choices	Responses	
Strongly Agree	44.88%	599
Agree	47.94%	642
Neutral	6.58%	87
Disagree	0.37%	5
Strongly Disagree	0.30%	4
	Answered	1337

I take my internal assessment tests seriously



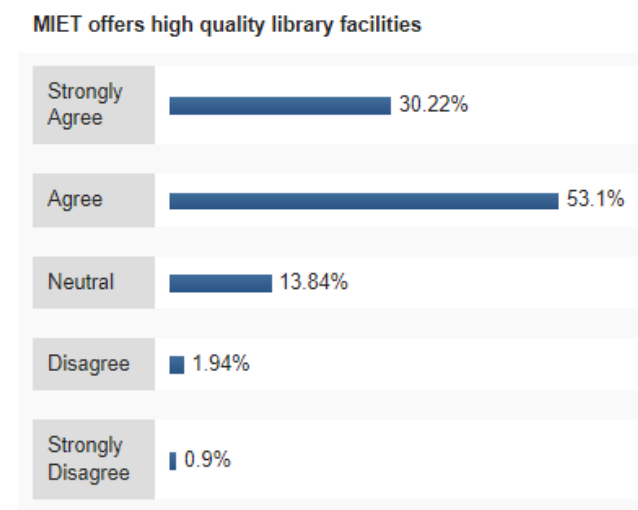
13. The attendance of the students in my class is good

Answer Choices	Responses	
Strongly Agree	31.34%	420
Agree	53.4%	713
Neutral	13.09%	173
Disagree	1.27%	18
Strongly Disagree	0.97%	13
	Answered	1337



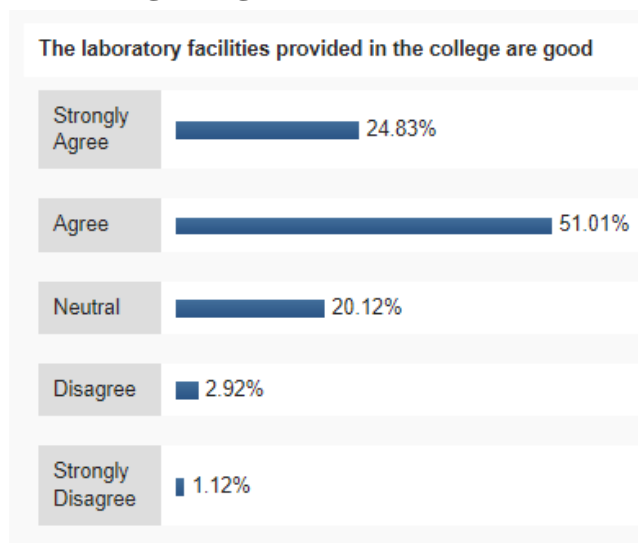
14. MIET offers high quality library facilities

Answer Choices	Responses	
Strongly Agree	30.22%	406
Agree	53.1%	708
Neutral	13.84%	184
Disagree	1.94%	27
Strongly Disagree	0.90%	12
	Answered	1337



15. The laboratory facilities provided in the college are good

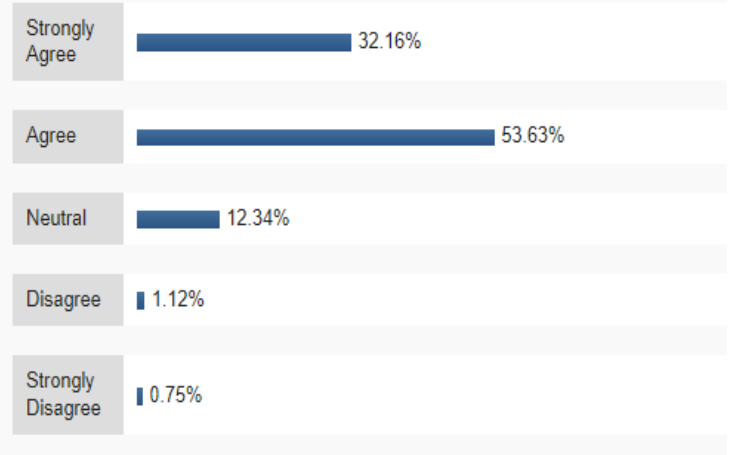
Answer Choices	Responses	
Strongly Agree	24.83%	333
Agree	51.01%	682
Neutral	20.12%	268
Disagree	2.92%	40
Strongly Disagree	1.12%	14
	Answered	1337



16. I receive adequate attention in the labs/workshop while performing experiments

Answer Choices	Responses	
Strongly Agree	32.16%	435
Agree	53.63%	711
Neutral	12.34%	166
Disagree	1.12%	15
Strongly Disagree	0.75%	10
	Answered	1337

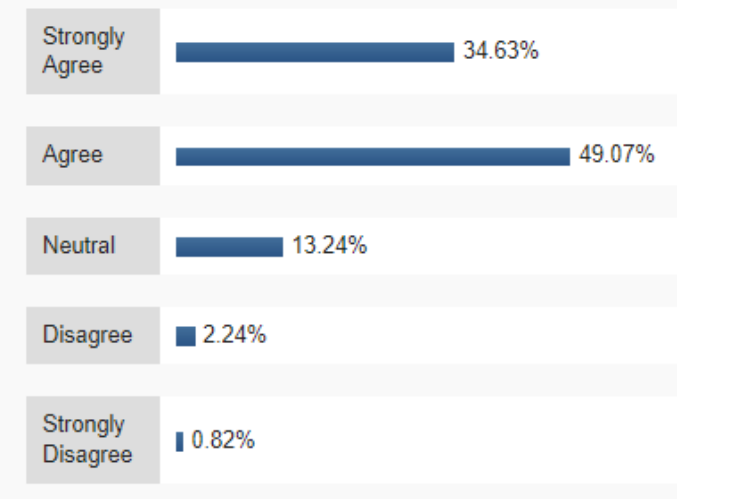
I receive adequate attention in the labs/workshop while performing experiments



17. The cleanliness in the campus is good

Answer Choices	Responses	
Strongly Agree	34.63%	464
Agree	49.07%	662
Neutral	13.24%	171
Disagree	2.24%	29
Strongly Disagree	0.82%	11
	Answered	1337

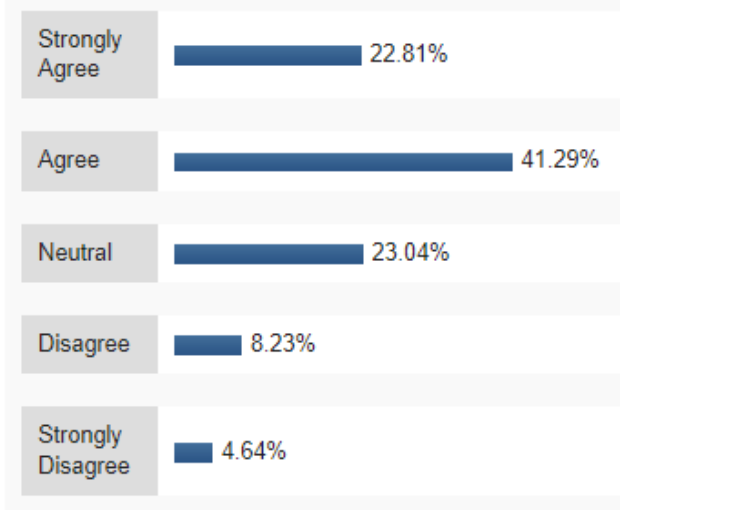
The cleanliness in the campus is good



18. The maintenance and cleanliness of toilets is good

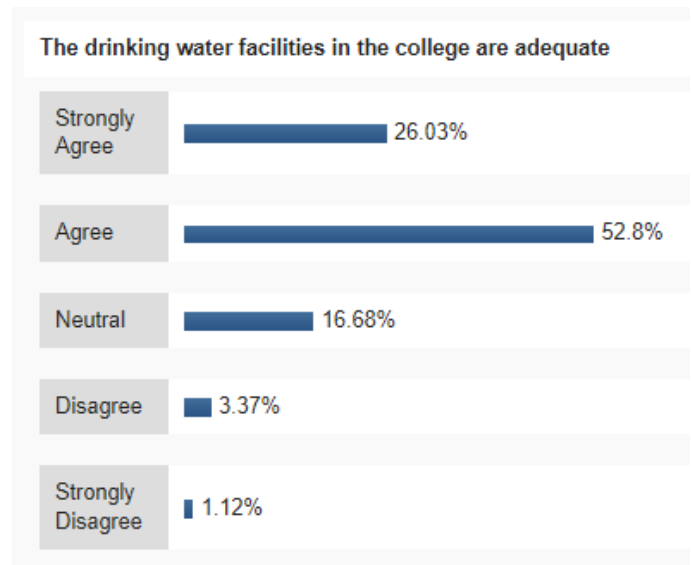
Answer Choices	Responses	
Strongly Agree	22.81%	306
Agree	41.29%	555
Neutral	23.04%	304
Disagree	8.23%	111
Strongly Disagree	4.64%	61
	Answered	1337

The maintenance and cleanliness of toilets is good



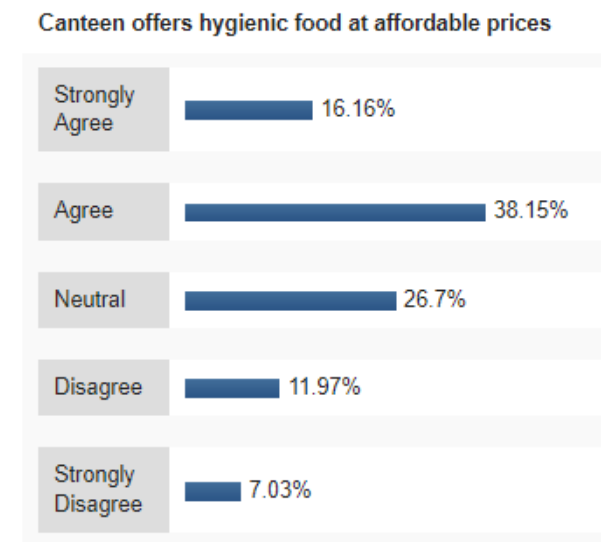
19. The drinking water facilities in the college are adequate

Answer Choices	Responses	
Strongly Agree	26.18%	350
Agree	52.73%	705
Neutral	16.68%	223
Disagree	3.37%	45
Strongly Disagree	1.05%	14
	Answered	1337



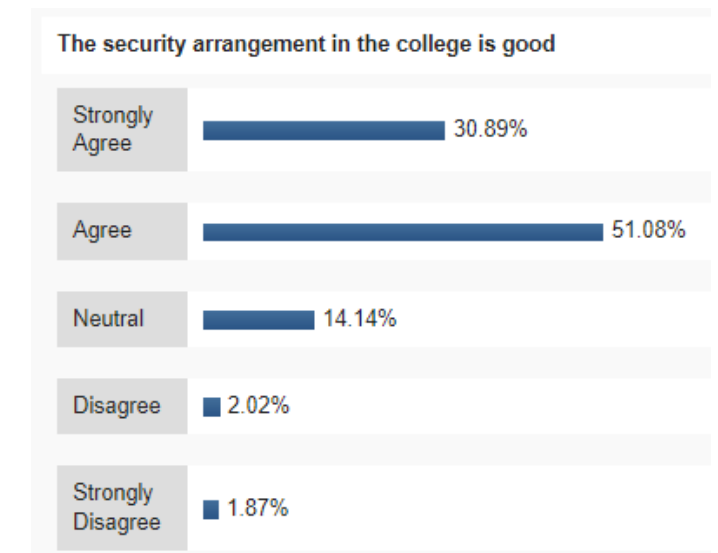
20. Canteen offers hygienic food at affordable prices

Answer Choices	Responses	
Strongly Agree	16.16%	218
Agree	38.15%	510
Neutral	26.7%	355
Disagree	11.97%	159
Strongly Disagree	7.03%	95
	Answered	1337



21. The security arrangement in the college is good

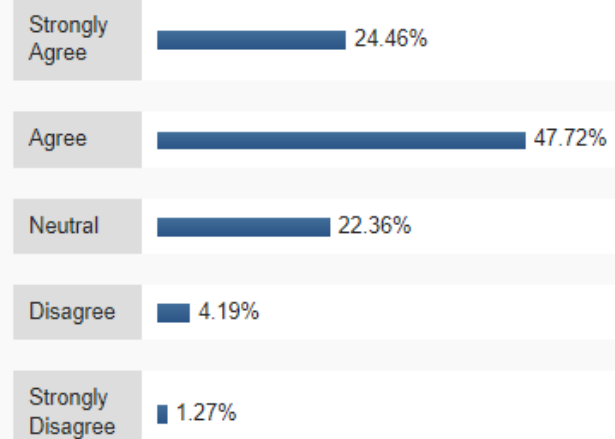
Answer Choices	Responses	
Strongly Agree	30.89%	416
Agree	51.08%	683
Neutral	14.14%	188
Disagree	2.02%	26
Strongly Disagree	1.87%	24
	Answered	1337



22. I take part in curricular activities organized in the college

Answer Choices	Responses	
Strongly Agree	24.46%	328
Agree	47.72%	639
Neutral	22.36%	296
Disagree	4.19%	56
Strongly Disagree	1.27%	18
	Answered	1337

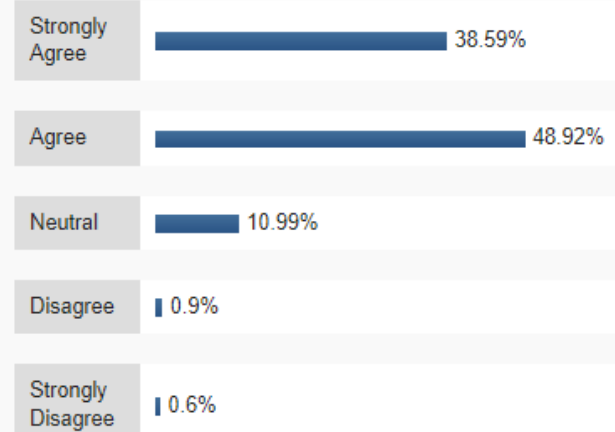
I take part in curricular activities organised in the college



23. The quality and qualifications of the teachers are very good

Answer Choices	Responses	
Strongly Agree	38.59%	519
Agree	48.92%	651
Neutral	10.99%	147
Disagree	0.90%	12
Strongly Disagree	0.60%	8
	Answered	1337

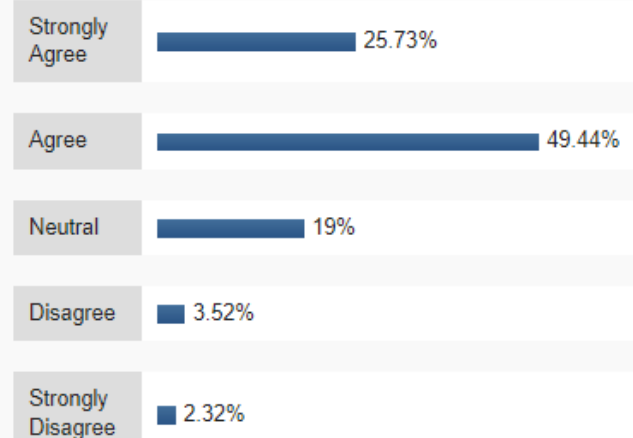
The quality and qualifications of the teachers are very good



24. The college has high quality infrastructure

Answer Choices	Responses	
Strongly Agree	25.73%	346
Agree	49.44%	658
Neutral	19.00%	254
Disagree	3.52%	48
Strongly Disagree	2.32%	31
	Answered	1337

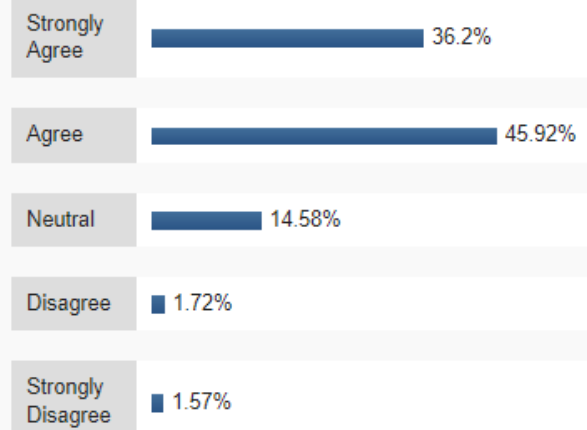
The college has high quality infrastructure



25. MIET is the best engineering college in the private sector in J&K

Answer Choices	Responses	
Strongly Agree	36.2%	488
Agree	45.92%	613
Neutral	14.58%	192
Disagree	1.72%	23
Strongly Disagree	1.57%	21
	Answered	1337

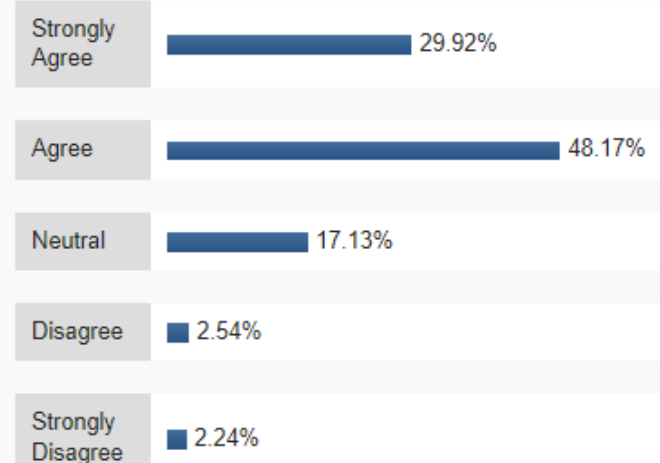
MIET is the best autonomous college in the private sector in J&K



26. I would definitely recommend MIET to others

Answer Choices	Responses	
Strongly Agree	29.92%	402
Agree	48.17%	646
Neutral	17.13%	224
Disagree	2.54%	34
Strongly Disagree	2.24%	31
	Answered	1337

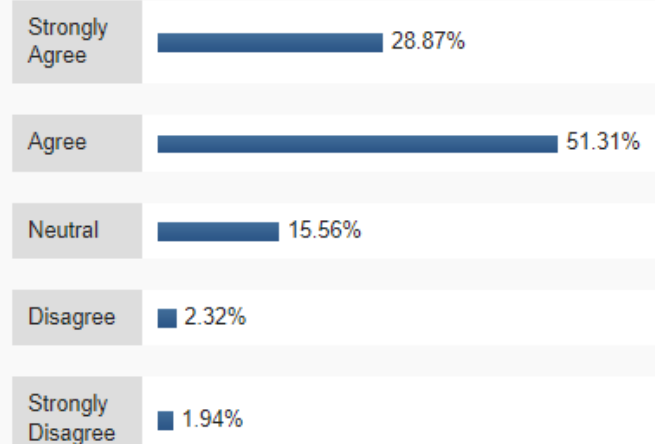
I would definitely recommend MIET to others



27. MIET offers diverse exposure & experience to students

Answer Choices	Responses	
Strongly Agree	29.02%	388
Agree	51.38%	687
Neutral	15.26%	204
Disagree	2.32%	31
Strongly Disagree	2.02%	27
	Answered	1337

MIET offers diverse exposure & experience to students



श्रेष्ठ



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NAAC "A" Grade Accredited

Kot Bhalwal, Jammu - 181122.

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Action Taken Report Student Satisfaction Feedback 2022-23

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STUDENT SATISFACTION REPORT (2022-23)

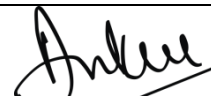
MAJOR OBSERVATIONS / SUGGESTIONS AND ACTION TAKEN

Areas Identified	Action Taken
Up-gradation of IT Infrastructure	<p>The institution has undertaken several initiatives to upgrade its IT infrastructure and provide better stakeholder experience:</p> <ul style="list-style-type: none">• 100 computers and 16 laptops were purchased for setting up computer labs in the law and management programs. 18 projectors have been installed in the last 6 months to ensure 100 percent ICT-enabled classrooms and laboratories.• 11 LED screens of 65” size have been installed as Digital Notice boards in all the departments along with cloud-based signage players.• 41 additional CCTV cameras have been installed for improved surveillance.• 20 additional Wi-fi access points have been provisioned for improved network coverage.• 20 KVA UPS has been installed in D Block to provide uninterrupted supply to computers and projectors for the newly created School of Law.• A 10 KVA UPS has been provisioned in B-Block to provide power backup to the new laboratory setup and projectors for the BBA/B. Com programs. <p>A comprehensive Video Conferencing solution has been installed in the convention room for better student experience.</p> <ul style="list-style-type: none">• ICT usage has been increased to 100% in all departments. All classrooms are now enabled with ICT tools like projectors, screens, speakers etc. Labs have been renovated, new air conditioners have been installed. <p>MIET Library has been upgraded to a new software, KOHA. It is the most advanced open-source integrated library system in use today by hundreds of libraries worldwide. It comes with a range of features, including: The Online Public Access Catalogue (OPAC) module, which provides a simple and clear interface for students to perform tasks such as searching for and reserving items and suggesting new items, is also useful for providing various library services to users, including the circulation of library material, cataloguing, new arrivals, etc.</p>
Up-gradation of Physical Infrastructure	<ul style="list-style-type: none">• Two new Computer Labs have been setup and commissioned in Block-D. Both these Labs comprise of 30 desktops each with latest edition of Core i5 processor, 8 GB Ram, SSD Hard drive and Internet access.• To enhance the lighting and provide better experience, False Ceiling work is done in A-Block.• The School of Management was given a modern look, the core values of MIET i.e, Excellence (श्रेष्ठ), Diligence (श्रम) and Innovation (नवीनता) are beautifully being displayed in the corridors of the department.• Digital Signage board is being used in all departments. Smart LED Displays are installed at prominent places across campus.• Quality Check for water purifiers, air conditioners, fire extinguishers etc. is done under Annual Maintenance and all the machines are properly checked and verified regularly.• Canteen prices have been rationalized and canteen menu has been updated.

<p style="text-align: center;">Automation in CoE</p>	<ul style="list-style-type: none"> • MIET's Controller of Examination (CoE) office underwent a comprehensive digitization process with the implementation of an ERP solution. • This digitization encompasses intricate tasks such as question paper creation, admit card issuance, seat allocation, superintendent nomination, exam moderation, hall ticket generation, and result declaration. • Processes like Result Declaration, applying for exam rechecking and reevaluation, and fee payment have also been streamlined and digitized, providing students with an easy and convenient experience. • The transition of student promotions from one semester to the next has become entirely paperless, contributing to the establishment of a paper-free system for advancing students to higher semesters.
<p style="text-align: center;">Provide Lifelong Learning Tools and Platforms</p>	<p>The Institution provides access to top-notch learning resources through exclusive partnerships and collaborations. The IQAC has collaborated closely with various departments to encourage the widespread utilization of the following digital learning platforms within the student community:</p> <ul style="list-style-type: none"> • Coursera for Campus • Infosys Springboard • Future Skills Prime • AWS Skills Academy <p>All students at MIET have been provided with access to Coursera for Campus, a platform offering a wealth of educational opportunities. With this access, students can explore and enroll in over 9,000 diverse courses, enhancing their learning experience and broadening their knowledge across various subjects.</p>
<p style="text-align: center;">Provide Value Added Courses in BBA (Hons.) & B.COM (Hons.)</p>	<p>In response to students' feedback requesting more Value Added Courses (VACs) in BBA (Hons.) and B.COM (Hons.), the college has taken proactive measures to enhance the offerings. The newly introduced VACs in BBA and BCOM include a diverse range of courses such as:</p> <ul style="list-style-type: none"> • BFSI (Banking, Financial Services and Insurance), • Digital Marketing with a focus on Social Media platforms (Google, Facebook, Instagram) • Cloud Computing • AMFI Certifications • Tally Certifications • Advanced Excel & Microsoft Office Suite <p>These additions aim to provide students with a more comprehensive and enriching educational experience.</p>



Dr. Sahil Sawhney
Convener-IQAC



Prof. Ankur Gupta
Director, MIET

Copy to: -

— Chairperson, MIER for kind information

— Deputy Registrar, Admin for reporting to Academic Council