

## MODEL INSTITUTE OF ENGINEERING & TECHNOLOGY (Autonomous)

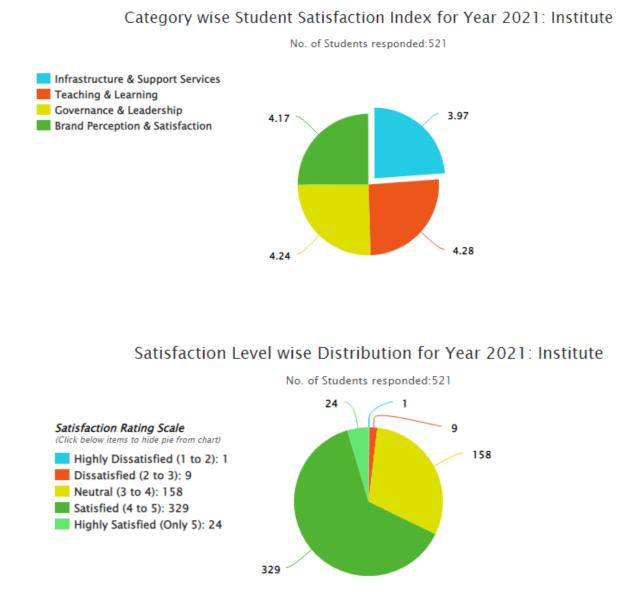
Permanently Affiliated to the University of Jammu Accredited by the NAAC with 'A'Grade

# STUDENT FEEDBACK ANALYSIS & ACTION TAKEN REPORT (2021-22)

## **INTERNAL QUALITY ASSURANCE CELL**

**INTRODUCTION:** The Internal Quality Assurance Cell (IQAC) is a vital part of the institution's quality assurance system and has continuously been working towards ensuring quality enhancement and sustenance. Collection and analysis of feedback from all the faculty on quality-related institutional processes helps to ensure the creation and enhancement of quality culture. It also provides valuable insights and guides us to serve our faculty and to improve the educational experience for our current and future faculty. This report focuses on the analysis of the feedback of faculty on institution.

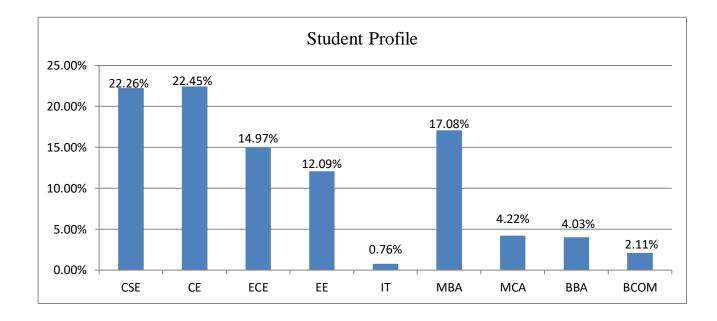
**DATA COLLECTION AND ANALYSIS:** An effort was made to receive feedback from all the students of the college. For this purpose, a feedback form was created and shared with them through Performance Insight-360 (PI-360), Quality Analytics Framework. As many 521/1574 responses on institution were received from the faculty members. In order to arrive at comprehensive results, useful statistical tool like percentage has been used. For the effective presentation of the data tables and graphs have been used.



## Student Satisfaction Feedback | Student Satisfaction Index (SSi): 2021

## A. Student Profile:

Departments	Responses	
Computer Science & Engineering	22.26 %	116
Civil Engineering	22.45 %	117
Electronics & Communication Engineering	14.97 %	78
Electrical Engineering	12.09 %	63
Information & Technology	0.76 %	4
School of Management	17.08 %	89
Master of Computer Application	4.22 %	22
BBA	4.03 %	21
BCOM	2.11 %	11
	Total Responses	521



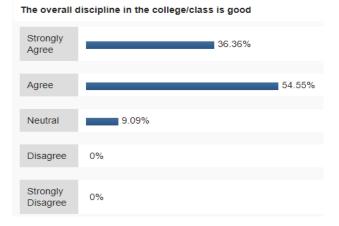
Student Satisfaction Feedback Form | Student Satisfaction Index (SSi): 2021



## **B.** Student Satisfaction Feedback Analysis

Answer Choices	Responses	
Strongly Agree	36.36 %	189
Agree	54.55 %	285
Neutral	9.09 %	47
Disagree	0.00 %	0
Strongly Disagree	0.00 %	0
	Answered	521

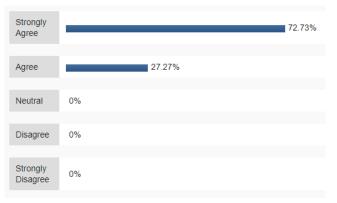
## 1. The overall discipline in the college/class is good



### 2. Teachers are punctual in conducting classes

<b>Answer Choices</b>	Responses	
Strongly Agree	72.73 %	379
Agree	27.27 %	142
Neutral	0.00 %	0
Disagree	0.00 %	0
Strongly Disagree	0.00 %	0
	Answered	521

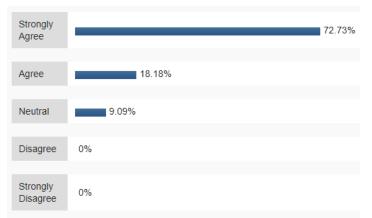
Teachers are punctual in conducting classes



## 3. I attend a majority of the classes

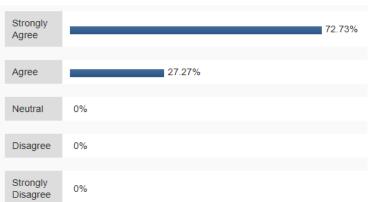
<b>Answer Choices</b>	Responses	
Strongly Agree	72.73 %	379
Agree	18.18 %	95
Neutral	9.09 %	47
Disagree	0.00 %	0
Strongly Disagree	0.00 %	0
	Answered	521

#### I attend a majority of the classes



#### 4. Teachers come prepared to the class

Answer Choices	Responses	
Strongly Agree	72.73 %	379
Agree	27.27 %	142
Neutral	0.00 %	0
Disagree	0.00 %	0
Strongly Disagree	0.00 %	0
	Answered	521



#### Teachers come prepared to the class

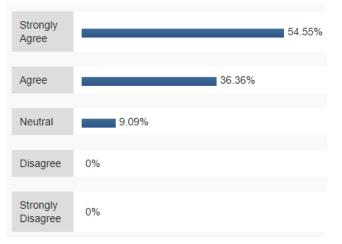
## 5. Teachers interact with the students and answer their questions

	1		Teachers int	eract with the students and answer their questions
Answer Choices	Respons	es		
Strongly Agree	63.64 %	332	Strongly Agree	63.64%
Agree	36.36 %	189	Agree	36,36%
Neutral	0.00 %	0	Agree	30.30%
Disagree	0.00 %	0	Neutral	0%
Strongly Disagree	0.00 %	0	Disagree	0%
	Answered	521		
	1	1	Strongly Disagree	0%

## 6. The method of teaching of the teachers is effective

Answer Choices	Responses	
Strongly Agree	54.55 %	285
Agree	36.36 %	189
Neutral	9.09 %	47
Disagree	0.00 %	0
Strongly Disagree	0.00 %	0
	Answered	521

The method of teaching of the teachers is effective



IQAC, MIET

#### 7. Internal assessment tests are taken under proper supervision

Answer Choices	Responses	
Strongly Agree	72.73 %	379
Agree	27.27 %	142
Neutral	0.00 %	0
Disagree	0.00 %	0
Strongly Disagree	0.00 %	0
	Answered	521

 Strongly
 72.73%

 Agree
 27.27%

 Neutral
 0%

 Disagree
 0%

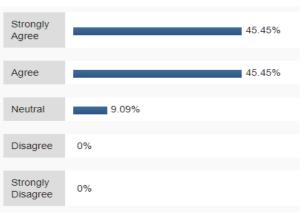
 Strongly
 0%

Internal assessment tests are taken under proper supervision

## 8. The Head of the Department is professional and supportive

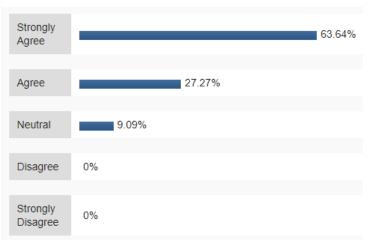
<b>Answer Choices</b>	Responses	
Strongly Agree	45.45 %	237
Agree	45.45 %	237
Neutral	9.09 %	47
Disagree	0.00 %	0
Strongly Disagree	0.00 %	0
	Answered	521

The Head of the Department is professional and supportive



#### 9. The faculty members treat us with respect and dignity

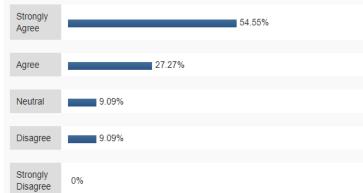
<b>Answer Choices</b>	Responses	
Strongly Agree	63.64 %	332
Agree	27.27 %	142
Neutral	9.09 %	47
Disagree	0.00 %	0
Strongly Disagree	0.00 %	0
	Answered	521



The faculty members treat us with respect and dignity

Answer Choices	Responses	
Strongly Agree	54.55 %	285
Agree	27.27 %	142
Neutral	9.09 %	47
Disagree	9.09 %	47
Strongly Disagree	0.00 %	0
	Answered	521

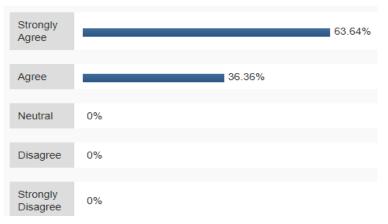
## 10. I feel comfortable in approaching the college authorities to solve my issues/problems



## I feel comfortable in approaching the college authorities to solve my issues/problems

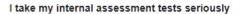
#### 11. I attend the lab work regularly

<b>Answer Choices</b>	Responses	
Strongly Agree	63.64 %	332
Agree	36.36 %	189
Neutral	0.00 %	0
Disagree	0.00 %	0
Strongly Disagree	0.00 %	0
	Answered	521

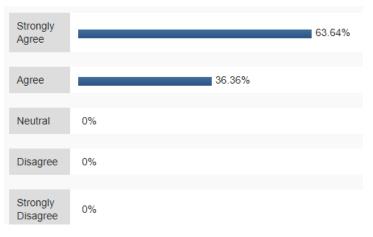


#### 12. I take my internal assessment tests seriously

<b>Answer Choices</b>	Responses	
Strongly Agree	63.64 %	332
Agree	36.36 %	189
Neutral	0.00 %	0
Disagree	0.00 %	0
Strongly Disagree	0.00 %	0
	Answered	521



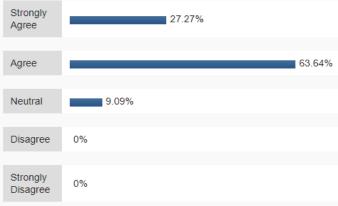
I attend the lab work regularly



#### 13. The attendance of the students in my class is good

<b>Answer Choices</b>	Responses	
Strongly Agree	27.27 %	142
Agree	63.64 %	332
Neutral	9.09 %	47
Disagree	0.00 %	0
Strongly Disagree	0.00 %	0
	Answered	521

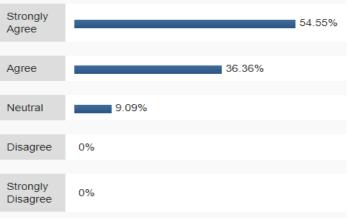
The attendance of the students in my class is good



#### 14. MIET offers high quality library facilities

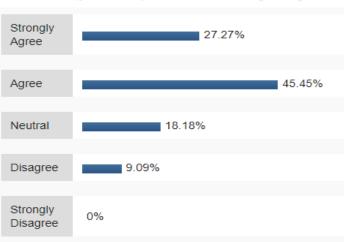
Answer Choices Responses	
Strongly Agree 54.55 % 285	Str Agi
Agree 36.36 % <sup>189</sup>	Agi
Neutral         9.09 %         47	Net
Disagree 0.00 % <sup>0</sup>	TNC.
Strongly Disagree 0.00 % 0	Dis
Answered 521	Str

MIET offers high quality library facilities



## 15. The laboratory facilities provided in the college are good

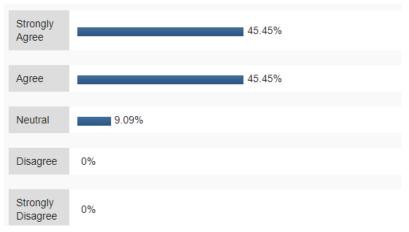
Answer Choices	Responses	
Strongly Agree	27.27 %	142
Agree	45.45 %	237
Neutral	18.18 %	95
Disagree	9.09 %	47
Strongly Disagree	0.00 %	0
	Answered	521



#### The laboratory facilities provided in the college are good

Answer Choices	Responses	
Strongly Agree	45.45 %	237
Agree	45.45 %	237
Neutral	9.09 %	47
Disagree	0.00 %	0
Strongly Disagree	0.00 %	0
	Answered	521

## 16. I receive adequate attention in the labs/workshop while performing experiments

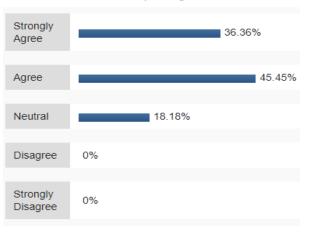


#### I receive adequate attention in the labs/workshop while performing experiments

#### 17. The cleanliness in the campus is good

Answer Choices	Response	es
Strongly Agree	36.36 %	189
Agree	45.45 %	237
Neutral	18.18 %	95
Disagree	0.00 %	0
Strongly Disagree	0.00 %	0
	Answered	521

The cleanliness in the campus is good



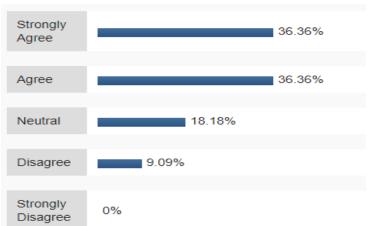
#### 18. The maintenance and cleanliness of toilets is good

	r		The mainten	ance and cleanliness of toilets is good
Answer Choices	Response	es		
Strongly Agree	27.27 %	142	Strongly Agree	27.27%
Agree	36.36 %	189		
Agree	30.30 %		Agree	36.36%
Neutral	27.27 %	142		
Ineutral	21.21 %			
Discorrec	0.00.0/	48	Neutral	27.27%
Disagree	9.09 %			
Strongly Disserves	0.00 %	0	Disagree	9.09%
Strongly Disagree	0.00 %		_	
	Answered	521	Otransky	
	1	I	Strongly Disagree	0%

IQAC, MIET

## 19. The drinking water facilities in the college are adequate

Answer Choices	Responses	
Strongly Agree	36.36 %	189
Agree	36.36 %	189
Neutral	18.18 %	95
Disagree	9.09 %	48
Strongly Disagree	0.00 %	0
	Answered	521



#### The drinking water facilities in the college are adequate

## 20. Canteen offers hygienic food at affordable prices

			Canteen offers hygienic food at affordable prices		
Answer Choices	Responses		Strongly		
Strongly Agree	18.18 %	95	95 Agree	18.18%	
Agree	54.55 %	284	Agree		54.55%
Neutral	9.09 %	47	Neutral	9.09%	
Disagree	18.18 %	95			
Strongly Disagree	0.00 %	0	Disagree	18.18%	
	Answered	521	Strongly Disagree	0%	

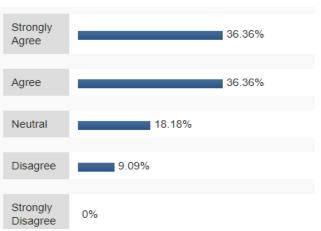
#### 21. The security arrangement in the college is good

	-		The security	/ arrangement in the college is good
Answer Choices	Respons	es		
Strongly Agree	72.73 %	379	Strongly Agree	72.73%
Agree	27.27 %	142		
Agree	27.27 /0		Agree	27.27%
Neutral	0.00 %	0		
	0.00 /0		Neutral	0%
Disagree	0.00 %	0		
Strongly Disagree	0.00 %	0	Disagree	0%
Buoligiy Disagree	0.00 /0			
	Answered	521	Strongly	0%
			Disagree	070

The coourity arrangement in the college is good

## 22. I take part in curricular activities organized in the college

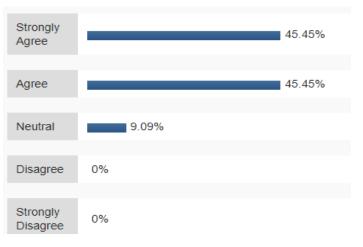
Answer Choices	Respons	es
Strongly Agree	36.36 %	189
Agree	36.36 %	189
Neutral	18.18 %	95
Disagree	9.09 %	48
Strongly Disagree	0.00 %	0
	Answered	521



## 23. The quality and qualifications of the teachers are very good

Answer Choices	Responses	
Strongly Agree	45.45 %	237
Agree	45.45 %	237
Neutral	9.09 %	47
Disagree	0.00 %	0
Strongly Disagree	0.00 %	0
	Answered	521

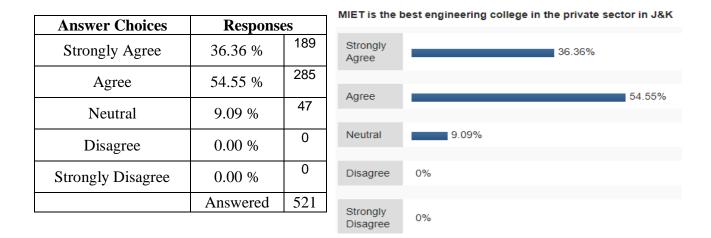
The quality and qualifications of the teachers are very good



## 24. The college has high quality infrastructure

			The college	has high quality infrastructure
Answer Choices	Responses			
Strongly Agree	36.36 %	189	Strongly Agree	36.36%
Agree	54.55 %	285	Agree	54.55%
Neutral	0.00 %	0	Agree	54.00%
Disagree	9.09 %	47	Neutral	0%
Strongly Disagree	0.00 %	0	Disagree	9.09%
	Answered	521		
	1		Strongly Disagree	0%

I take part in curricular activities organised in the college

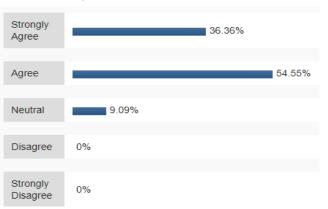


## 25. MIET is the best engineering college in the private sector in J&K

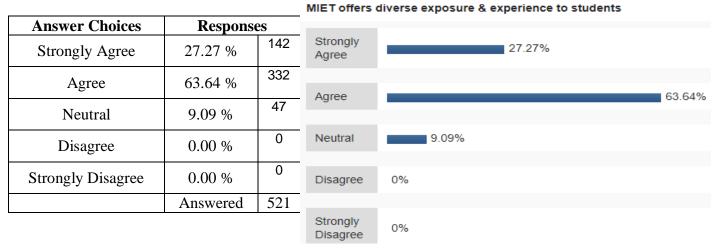
#### 26. I would definitely recommend MIET to others

<b>Answer Choices</b>	Responses	
Strongly Agree	36.36 %	189
Agree	54.55 %	285
Neutral	9.09 %	47
Disagree	0.00 %	0
Strongly Disagree	0.00 %	0
	Answered	521

I would definitely recommend MIET to others



#### 27. MIET offers diverse exposure & experience to students



IQAC, MIET

## STUDENT SATISFACTION REPORT (2021-2022)

## MAJOR OBSERVATIONS / SUGGESTIONS AND ACTION TAKEN

S.No.	Areas of Concern	Action Taken
1	Infrastructure New Additions and Improvements in existing facilities Related Suggestions : Campus should have an outdoor playground . Sports facilities ought to be increased at the campus Clean drinking water should be made available throughout the campus Classrooms should have dustbins Canteen prices are too high and need to be reduced Lab block needs upgradation.	<ul> <li>FIBA approved new basketball court is being set up in MIET. Students will be able to play Volleyball and basketball along with other indoor games like Chess, Table Tennis, Carrom etc at the campus.</li> <li>Qualified Cricket Coach from BCCI and Sports Authority of India (NIS) have been hired as sports HOD who has 21 years of work experience in sports industry.</li> <li>Astroturf Practice Pitches for cricket are being installed in the campus along with it a new bowling machine has been added to MIET's sports Infrastructure.</li> <li>Quality Check for water purifiers, air conditioners, fire extinguishers etc is done under Annual Maintenance and all the machines are properly checked and verified regularly.</li> <li>Canteen prices have been rationalized and canteen kiosks are setup in the campus.</li> <li>False Ceiling work done in Lab Block.</li> <li>Lift installation is done in D Block.</li> <li>Waterproofing work was completed on workshop roof.</li> <li>Paint and Putty work was done in Lab Block, Workshop, A Block 2<sup>nd</sup> Floor Hall, Convention Centre C-Block.</li> </ul>
2	<ul> <li>Technological Infrastructure</li> <li>Related Suggestions :</li> <li>High speed internet connection should be given to all the students.</li> <li>Attendance system should be automated.</li> <li>Increase in hardware is required.</li> </ul>	<ul> <li>Jio Internet Bandwidth upgraded to 100 mbps</li> <li>Fibre network upgraded</li> <li>WiFi facility being upgraded maximizing the outreach</li> <li>A QR code based attendance system has been implemented with a 100 mbps high speed internet connection.</li> <li>70 new hardware devices (10 Laptops - Dell Latitude, 30 PCs Dell Tiny PC, 30 Desktop PCs - Lenovo M93P) were purchased and installed in the campus.</li> </ul>

3	<ul> <li>Co-Curricular Activities</li> <li>Related Suggestions : <ul> <li>Sports time-table should be made and a separate period for sports should be given.</li> <li>Inter-college and Intra-college contests should be organized timely.</li> </ul> </li> </ul>	<ul> <li>Separate time (12:00-01:00)PM has been given to the students for sports and recreation such as indoor games viz. Chess, Carrom, Table Tennis etc.</li> <li>MIET will host its First 'Premier League Cricket' which is planned for this year.</li> <li>College Fest 'Sammilan' and several 'Inter College Championships' for Chess, Table Tennis etc are lined up for this year.</li> <li>Aligning itself with cleanliness campaign initiated by Govt of India, The NSS Committee, MIET conducted cleanliness drive 'Swatchta Phagwada' as a part of "Swachh Bharat Abhiyan" initiative of GOI.</li> </ul>
4	Trainings & Industrial Visits         Related Suggestions :         - Apart from curriculum different trainings should be organized timely.         - Industrial visits should happen for on ground experiences.	<ul> <li>Diverse trainings were held for students some of them are as:</li> <li>Aerial Surveying and Mapping Using Drone Technology.</li> <li>AWS Academy Cloud Foundations course</li> <li>AI Solution for Optimum Utilization of Power and Energy</li> <li>AICTE Sponsored Short Term Training Programme (STTP-3) On Artificial Intelligence and Deep Learning</li> <li>3D printing and Design for Innovative Medical Devices</li> <li>Design Thinking to nurture Creativity and Innovation leading to Entrepreneurship</li> <li>Workshop on Designing Intelligent System using Artificial Intelligence</li> <li>Non-Thermal Processing of Food Products</li> <li>Green Technology for sustainable life: Indian prospective</li> <li>IIC- Innovation Ambassador Training-Foundation Level</li> </ul>
5	Academic Initiatives & Industry Collaboration Related Suggestions : - Industry alliances should be increased to enhance the value proposition.	<ul> <li>Several MOUs have been signed and Industry Alliances have been made :</li> <li>MOU with IIT Jammu</li> <li>Tie up with IBM to offer B.E (Hons.)</li> <li>MoU with Sarveshwar Pvt. Ltd</li> <li>MoU with Atal Incubation Centre</li> <li>MoU with CodeQuotient Pvt. Ltd</li> <li>MoU with ICT Academy</li> </ul> MIET partnered with Infosys Springboard for leveraging Infosys Springboard platform for MIET's students for their

<ul> <li>Online learning portals should be made available to the students for improved learning.</li> </ul>	Learning, Teaching needs. Students can benefit from gamified coding platform including Scratch an open source platform created by MIT USA. They also have access to certification programs which will improve their employability with the companies across India who are registered with NASSCOM.
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## Model Institute of Engineering & Technology (Autonomous)

NAAC "A" Grade Accredited

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